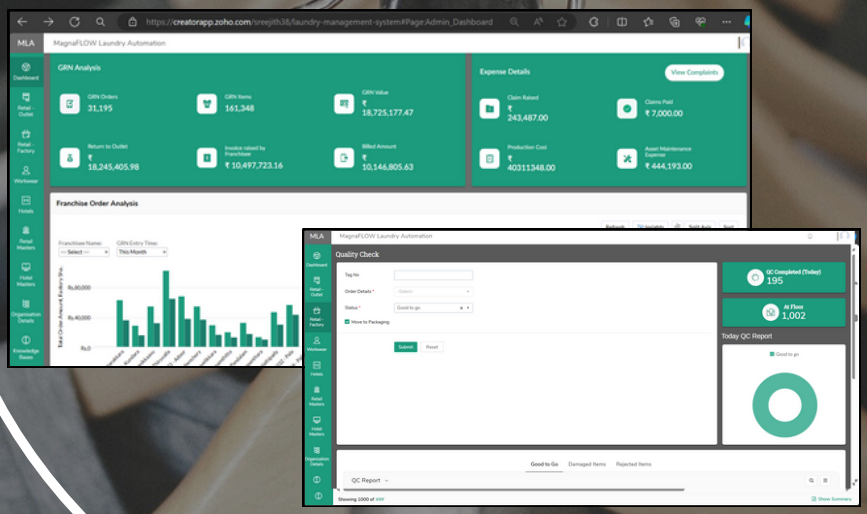
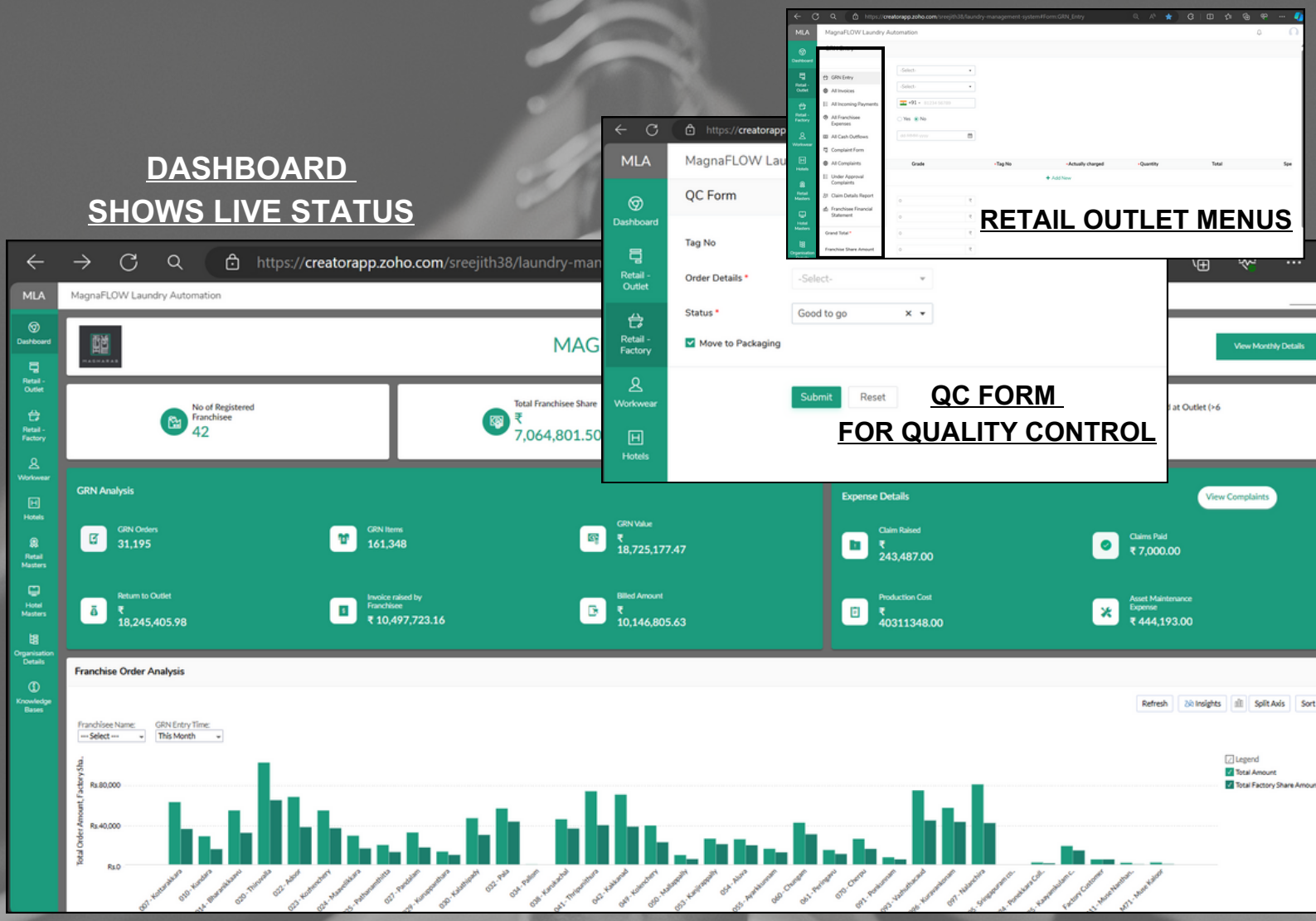
MagnaFLOW



Efficient Retail Laundry Management Solution

MAGNARAB

DASHBOARD
SHOWS LIVE STATUS



RETAIL OUTLET MENUS

QC FORM
FOR QUALITY CONTROL

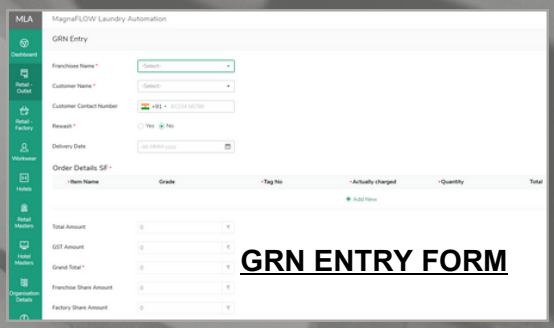
Retail Laundry Management Software

MagnaFLOW is a premier laundry management software designed to cater to the specific needs of retail segments. With an array of specialized features and seamless workflow, the MagnaFLOW enhances laundry management with simple to use retail menus and sub-menus, ensuring operational efficiency and superior garment quality at all times.

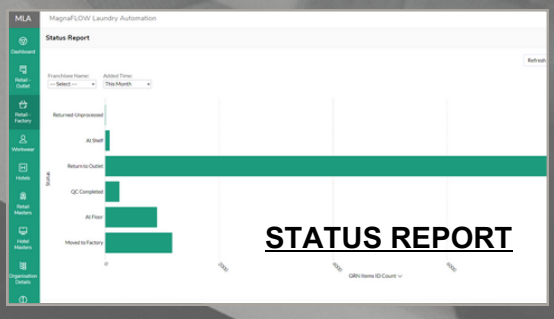
Live Dashboard

The Admin Dashboard provides a comprehensive overview of received and processed laundry items. Shows total registered outlets, order details for each outlet on monthly basis, revenue generated, graphical charts for order analysis, Goods Received Note - GRN analysis shows total orders, total GRN items, total value, items at different stages with status report, expense and complaint details. Individual Franchisee dashboard is available. Live dashboard provides real-time details for quick decision making and enhancing business effciency.

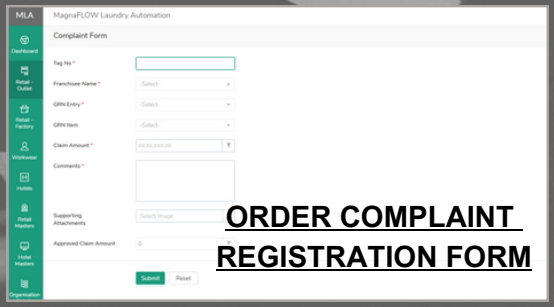
A centralized software with out-of-the-box features for handling retails outlets, laundry pick-up, processing and delivery with ease. Get it today!



GRN ENTRY FORM



STATUS REPORT

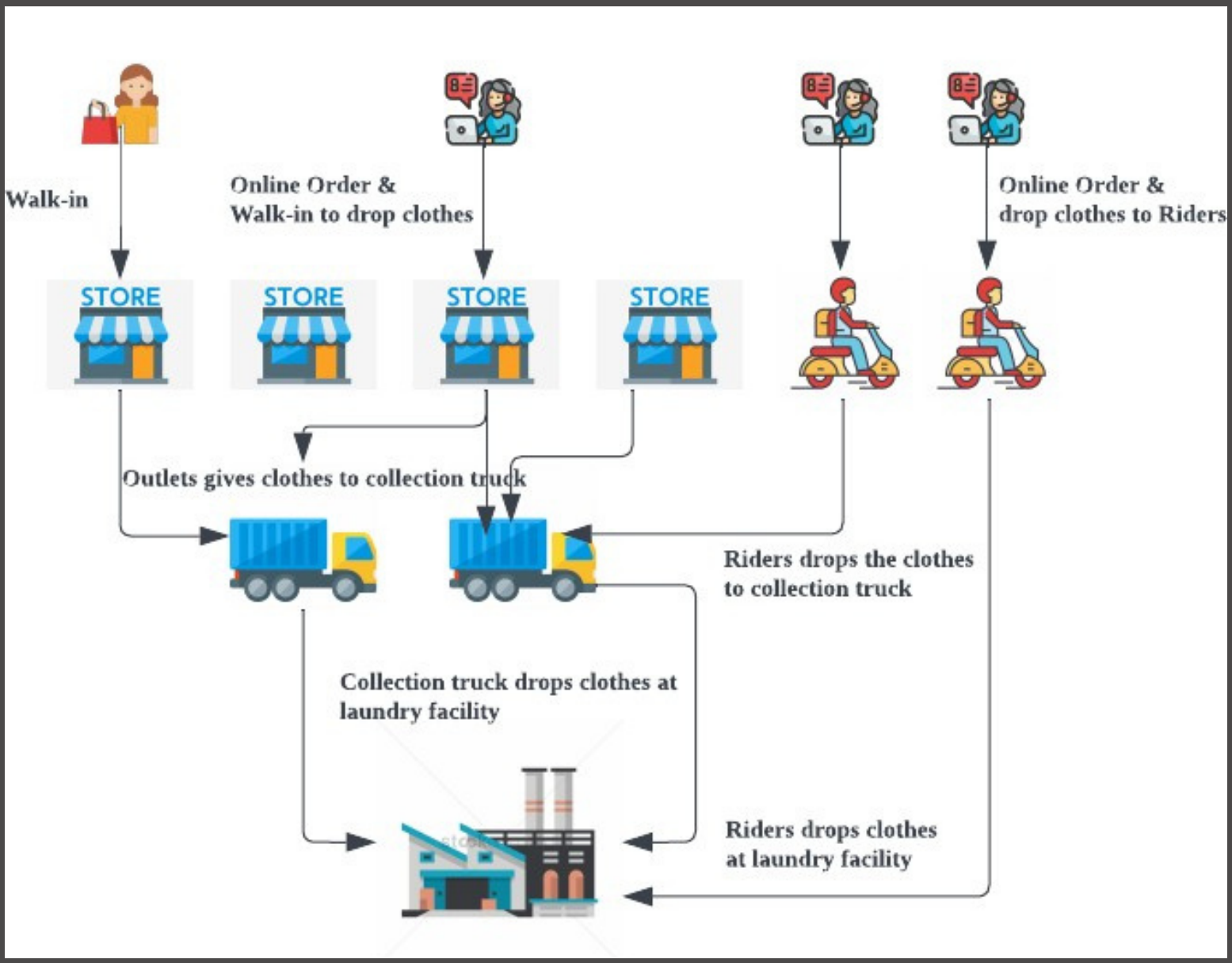


ORDER COMPLAINT REGISTRATION FORM

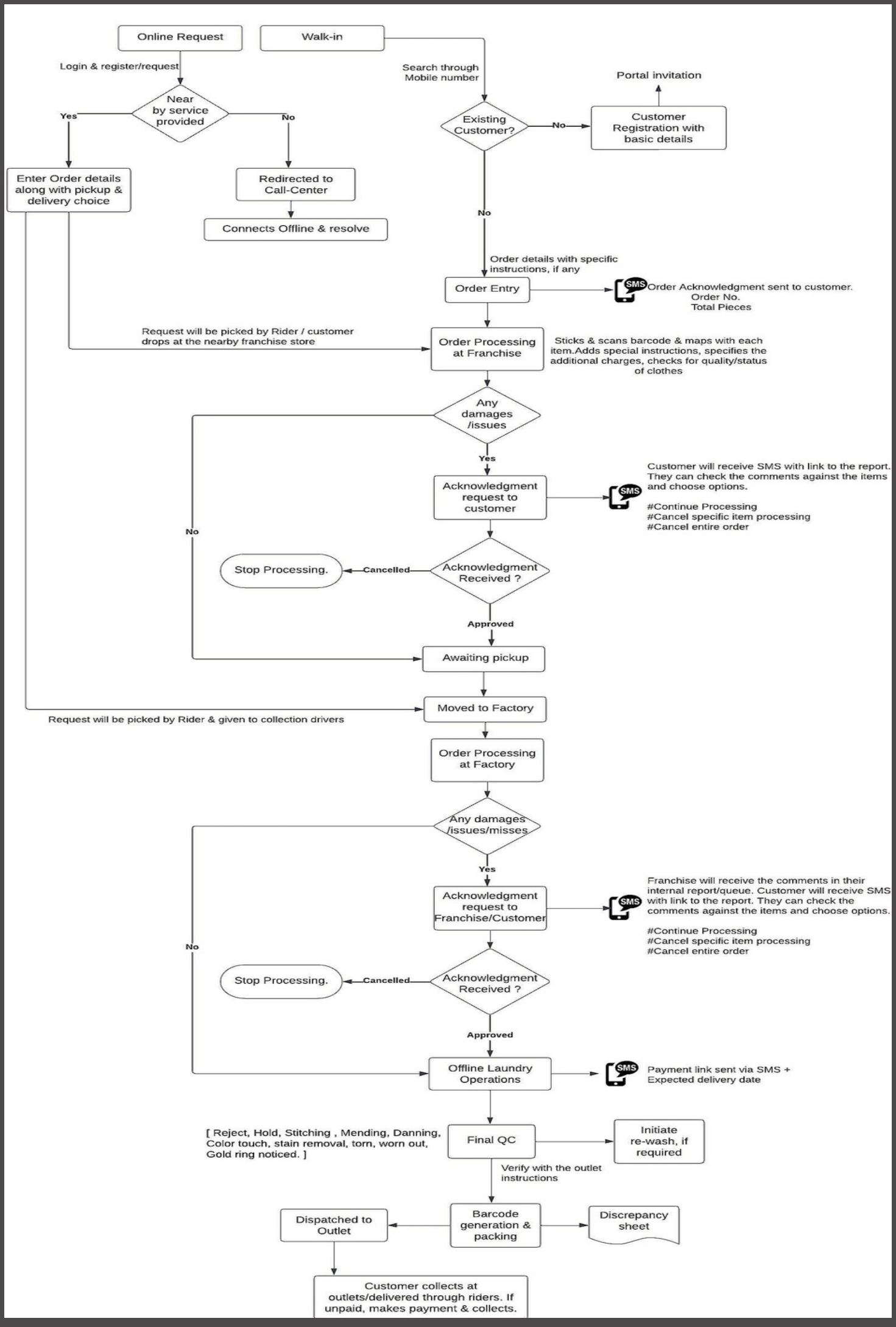
www.magnarab.com

FLOWCHART

ORDER IN-FLOW PRESENTATION



FLOWCHART


Online Request
Walk-in
Login & register/request
Search through Mobile number
Portal invitation
Near by service provided
Yes
No
Existing Customer?
No
Customer Registration with basic details
Enter Order details along with pickup & delivery choice
Redirected to Call-Center
Connects Offline & resolve
No
Order details with specific instructions, if any
Order Entry
SMS
Order Acknowledgment sent to customer.
Order No.
Total Pieces
Request will be picked by Rider / customer drops at the nearby franchise store
Order Processing at Franchise
Sticks & scans barcode & maps with each item.Adds special instructions, specifies the additional charges, checks for quality/status of clothes
Any damages /issues
Yes
Acknowledgment request to customer
SMS
Customer will receive SMS with link to the report. They can check the comments against the items and choose options.
#Continue Processing
#Cancel specific item processing
#Cancel entire order
No
Stop Processing.
Cancelled
Acknowledgment Received ?
Approved
Awaiting pickup
Moved to Factory
Request will be picked by Rider & given to collection drivers
Order Processing at Factory
Any damages /issues/misses
Yes
Acknowledgment request to Franchise/Customer
SMS
Franchise will receive the comments in their internal report/queue. Customer will receive SMS with link to the report. They can check the comments against the items and choose options.
#Continue Processing
#Cancel specific item processing
#Cancel entire order
No
Stop Processing.
Cancelled
Acknowledgment Received ?
Approved
Offline Laundry Operations
SMS
Payment link sent via SMS +
Expected delivery date
[Reject, Hold, Stitching , Mending, Danning, Color touch, stain removal, torn, worn out, Gold ring noticed.]
Final QC
Initiate re-wash, if required
Verify with the outlet instructions
Dispatched to Outlet
Barcode generation & packing
Discrepancy sheet
Customer collects at outlets/delivered through riders. If unpaid, makes payment & collects.

KEY FEATURES

Dashboard: Empowers administrators to view the laundry data and live status for seamless operation. Every aspect of laundry processing can be viewed and GRN analysis can be performed remotely for retail outlets.

Master Data Management: Allows adding users such as Admins, Franchisees, Receiving Dept., Staff, Drivers with contact details for smooth operations. Maintains data for franchises, users, customers, items, and price lists.

Unique Item Code GRN Identification: Each item is assigned a unique GRN code, ensuring accurate tracking from pickup to delivery. The unique GRN system guarantees precise deliveries, eliminating the risk of misplaced garments.

GRN Entry: Goods Received Note (GRN) Entry facilitates the collection of items from the retail outlet location by the assigned driver followed by verification and updation of item by the Receiving Department at the factory through the GRN Entry form.

Item Processing Status: Provides valuable insights into order status and delivery, comprehensive reports can be viewed and quick actions can be taken for smooth laundry management.

Efficient Laundry Processing: Orders are placed through GRN Entry Forms and full-fledged reports with status at each stage are displayed. Any problems with the delivered item can be submitted through the complaint module along with the description for quick resolution and a hassle-free experience.

Packing Organization: Upon laundry completion, packing is done based on GRN and package barcoding.

Quality Assurance: Inspection forms, reports with details, QC form and quality check reports assures that every garment meets the highest quality.

Logistics Optimisation: Allows entering details of driver, dispatch team and packing team and the package barcode tracking system ensures accurate order fulfillment and timely deliveries, saving time and operational hassles like never before.

Comprehensive Complaints Management: Allows to easily submit, track and resolve complaints efficiently.

Claim Management: View claim reports, analyse and take actions for quick resolution.

BENEFITS

- **Accurate tracking with unique item code and barcode integration.**
- **Full-fledged pickup, inspection reports, live laundry processing status, quality, delivery, claim and complaint handling options for operational excellence.**
- **Comprehensive options with live dashboard for franchisee performance review, order analysis and payment management.**

Simplify retail laundry outlet management, and drive business growth, using the MagnaFLOW Retail Laundry Management System.

CONTACT

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